



**Dupont
Veterinary
Clinic**

Compassionate Care For You And Your Pet

UPDATE Effective 3/19/20: A Message from Dupont Veterinary Clinic regarding Coronavirus (COVID-19)

Dupont Veterinary Clinic would like to take this opportunity to update you, our valued client, on short-term changes we have implemented to protect our team and clients during this unsettling time. Until further notice our hours of operation will be:

Monday – Friday: 8:00 a.m. – 6:00 p.m.

Saturday – Sunday: CLOSED

We are postponing non-essential patient visits (this includes routine vaccines, technician appointments, elective surgical procedures etc.) at our office until further notice. If your pet is ill and must be seen, we will have 2 doctors on rotating daily schedules to meet your needs.

We are increasing the time between appointments to allow for thorough disinfection of rooms and equipment. Additionally, we will ask you to remain in your vehicle and one of our team members will come to get your pet. We know many of you, like us, wish to remain with your pet as they can become anxious. We hope you have grown to trust us; you can rest knowing we always promise to treat your pet with love and compassion in your absence, just like we would treat our own pet.

We have provided a link for our recommended guidelines to evaluate if your pet needs to be seen:

<https://www.ethosvet.com/blog-post/pet-emergencies-what-cant-wait-until-tomorrow-or-monday/>

If you have a scheduled appointment, please call us when you get to our parking lot at (260) 637-7676 so that we may come to retrieve your pet. The doctor will call you in your car and discuss diagnostics and/or treatment options. Once we have completed the exam and necessary treatments, we will bring your pet back to you. Payments will be taken by credit card over the phone to eliminate the handling of cash.

For clients needing prescriptions or food refilled, we will let you know when the prescription has been filled and you can pay over the phone as well. Once you get to the hospital, please call and we will bring the prescription or food out to you.

Once again, if you do not feel well or are concerned you have been in contact with someone who has been ill, please contact our office to reschedule your appointment or ask to speak with one of our support staff to discuss options at this time.

Our goal has always been to keep our clients, our team and our patients as healthy and safe as possible. We appreciate your understanding and will update you with any changes.

Wishing you and your family health and peace,
Dupont Veterinary Clinic